Job Description and Selection Criteria

Dietitian



Location Bentley Park	Reporting To Clinical Operations Manager
<u>Direct Reports</u> Nil	Award / Agreement SwanCare Group Incorporated Health Services Union of Western Australia (HSUWA) Enterprise Agreement 2022
Normal Hours As rostered	

Position Objective

- To provide exceptional customer service to consumers, internal and external stakeholders.
- To support resident regarding nutrition and hydration.

Responsibilities

- Manage the food service software (Chefmax) by keeping recipes updated and calculating the nutrition values of meals served in SwanCare.
- Support the hospitality team on areas of dietary requirements, menu planning and meeting the aged care food service standards.
- Assist in developing different texture modified and general menu items in a cost-effective manner.
- Conduct food and/or nutrition-related audits and provide recommendations.
- Assist in food wastage monitoring where possible.
- Attend to referrals in a timely manner.
- Engage in clinical dietetics by performing clinical assessments, reviews, and advocate for the resident's nutritional care.
- Work in partnership with External Contracted Dietitian as indicated.
- Translate nutrition standards to food guidelines and policies that can be applied practically within food services.
- Understands the Aged Care Quality Standards.
- Provide education and training related to nutrition and improving nutritional care practices through various mediums and developing own evidence-based resources.
- Support & build external partnerships.
- Work across and support all areas of SwanCare i.e., Cafes, Village meals, and residential aged care in response to nutrition management.

Personal Development

- Maintains and develops professional knowledge and skills.
- Actively participates in professional associations and SwanCare Group committees as requested.
- Sets goals for personal and professional growth and revises them annually.

Acts in accordance with:

- Occupational Safety & Health Legislation, Standards and Codes of Practice; Australian Standards and other relevant information.
- Infection Control Standards and Health Department Guidelines.
- SwanCare Policies and Guidelines.
- The Aged Care Legislation and Principals.
- SwanCare Delegations Authority.

Corporate Values

- Actively promotes & develops the corporate values of the organisation.
- Acts in accordance with all relevant legislation, policies, principles, and procedures
- Participates in processes to monitor customer satisfaction throughout services delivered by the role

Work Health and Safety

- Accepts responsibility for own occupational health and safety requirements.
- Attends all mandatory education.
- Utilises Universal Precautions at all times.
- Reports all hazards, accidents, and incidents and completes the appropriate forms.
- Identifies and reports any practice/equipment which may reduce safety for staff or residents.
- Works in a safe manner, considering own safety and that of other staff members, residents, and visitors to SwanCare Group.
- Ensures equipment that is broken and may present an injury risk to staff and residents is removed from the work area and a request is submitted to the appropriate Manager.
- Conducts safety audits when requested to do so.

Other

Other tasks may be assigned from time to time to meet the needs of the organisation and/or to assist with the employee's development.

Performance of all tasks to the required standard is essential to maintain the contribution of this position to SwanCare Group standards and the effectiveness of operations.



Selection Criteria - Dietitian

Essential

- Qualifications in Dietetics and is a member of Dietitians Association of Australia as an Accredited Practicing Dietitian (APD).
- Commitment to excellence in customer service and exceeding customer satisfaction expectations.
- Experience in an aged care setting
- High level of written and verbal communication skills.
- Strong time management and organisational skills.
- Commitment to teamwork.
- Negotiation and conflict resolution skills.
- Strong computing skills in Microsoft suite of products including Word, Outlook, and Excel.
- National Police Certificate less than 6 months old.

Desirable:

Master's degree in Dietetics

SIGNED as an agreement.		
	Date:	
Employee		
	Date:	
Manager		
	Date:	
People & Culture		